

Norstar(Plus) Applications Modules I and II (May 1995)

The Norstar Applications Module I, introduced in June 1995, was the first applications

Platform developed, using Digital Voice Cards (DVC), to integrate Norstar Voice Mail with Norstar key systems.

An initial release of the Norstar Applications Module II was available from February to September of 1997. This release also used DVCs to support the Norstar Voice Mail Application. As of the end of September 1997, the Norstar Applications Module II is available with Media Services Base Interface Cards (MS-BIC) and Media Services Processor Expansion Cards\ (MS-PEC) to run multiple applications simultaneously. The Norstar Applications Module I is no longer available. The Norstar Applications Module II was refined in January 1999 to make it IP-ready with the addition of an Ethernet connection integrated on the platform. This reduces the need for adding a network interface card and provides 10/100 Base-T Ethernet capability. The total number of expansion card slots needed was consequently reduced.

The Norstar Applications Module II comes with a Media Services Base Interface Card that Provides voice processing capability to connect the module with a Norstar system through a DS30 fiber optic line.

The Media Services card allows for up to 8 voice channels, which can be activated by software keys when purchased with applications.

Using a Single Board Computer equipped with an AMD processor and 32 MB of SD Random Access Memory, the Norstar Applications Module II provides a powerful platform With a large capacity Hard Disk Drive (formatted to 2.1 GB), the Norstar Applications Module II supports a voice message storage capacity of at least 200 hours, and has additional space to load a second or third CTI application. A passive backplane provides expansion card slots.

The Norstar Applications Module II platform includes SVGA, keyboard, and mouse connectors that are required for Norstar Prelude and Cinphony ACD. This simplifies the ordering and installation of Norstar Call Center applications.

