

IP office Releases since its inception in North America

IP office Release 3.0 (March 2005)

IP Office 3.0 removes support for DT ports and therefore associated DT port phones (Avaya 2030, 2059, 20CC and 20DS). Small Office Edition control units with integral DT ports and Digital Terminal expansion modules are no longer supported. Other control units with integral DT ports are still supported but use of their DT ports is not.

New hardware capabilities:

- ✓ New Digital Phones - 5400 Series: 5402, 5410 and 5420.
- ✓ New IP Phones - 5600 Series: 5601, 5602, 5610 and 5620.
- ✓ Support for 2402 and 2410 Digital Phones
- ✓ Support for 4601 and 4610 IP Sets
- ✓ EU24 Expansion Module
- ✓ Modem 12 Card
- ✓ Embedded Voicemail for IP406 V2

System software enhancements:

- ✓ Key System Features
- ✓ Call Appearance
- ✓ Bridged Appearance
- ✓ Line Appearance
- ✓ Call Coverage
- ✓ Idle Line Preference
- ✓ Ringing Line Preference
- ✓ Hold Functionality redesign
- ✓ LED Feedback redesign
- ✓ Distinctive Ringing
- ✓ SNMP Enhancement
- ✓ Disk space alarms for Voicemail Pro and Embedded Voicemail.
- ✓ Enhancements to Embedded Voicemail
- ✓ Default message length - increased to 2 minutes, configurable to a maximum of 3 minutes.
- ✓ Auto-attendant time-out - in the absence of DTMF input the caller will time-out to a pre-defined position

Changes in Manager:

- ✓ Call Coverage Tab removed from “User Form” and replace by “Coverage Appearance” button option.
- ✓ Gain Control for IP Phones added to “VoIP” tab in Extension form

IP Office Voicemail Pro:

- ✓ Intuity Mode Personal Distribution Lists
- ✓ Group Message Broadcast
- ✓ Introduction of Contact Store for IP Office
- ✓ Fax Server Support tested and verified
- ✓ Equisys - Zetafax
- ✓ Captaris - RightFax
- ✓ Fenestrae – Faxination
- ✓ GFI - GFI FAXMaker
- ✓ SNMP Alarms: Disk Full Warning

IP Office Conferencing Center:

- ✓ Local Address Book
- ✓ Conference Templates

Phone Manager:

- ✓ Profiles.
- ✓ Compact Mode (Pro Only).
- ✓ Speed Dial Enhancements - 10 Tabs 100 per Tab.
- ✓ Personal Distribution List Support (Pro & Intuity Mode Voicemail Pro).
- ✓ Microsoft LIVE Communication Server Support - for Instant Messaging.
- ✓ Import/Export of Local Directories (Pro Only).
- ✓ Call History Enhancements (Pro Only).
- ✓ Programmable Date and Time Format (Pro Only).
- ✓ Phone Manager PC Soft phone USB Settings.

Soft Console:

The Call Information Panel now has the ability to show multiple calls waiting. This allows the Soft Console user to either answer calls from the Call Information panel based on the Caller ID or from the Queuing Panel based on the dialed number (target hunt group).

Wizards:

- ✓ Password Protection
- ✓ Wizard Support for Embedded Voicemail and Voicemail Pro

CCC Compatibility:

IP Office R3.0 is compatible with both CCCv4 and CCCv5; however the new Key and Lamp features are not supported.