

IP office Release 2.1 (May 2004)

New hardware capabilities:

- ✓ Change to IP403 digital trunk card restrictions. Single PRI cards now allowed in either slot.
- ✓ Integral CSU support (applicable for North America only).
- ✓ T1 Support for Small Office Edition (applicable for North America only).
- ✓ 3810 Wireless Handset (applicable for North America only).
- ✓ IP406 V2 with release 2.1.27 core software

Core Software:

- ✓ Reliable disconnect on analog lines with and without ICLID.
- ✓ PIN restricted terminals.
- ✓ Paging over IP Phones.
- ✓ Integrated VPN capabilities.
- ✓ All Hunt Group and User parameters are now merge able.
- ✓ Personal ringing on 4400 Series phones, replaced by distinctive ringing in IP Office 3.0.
- ✓ Office 3.0.

Management Tools:

- ✓ Streamlined Installation and Administration Wizard.
- ✓ IP Office - Small Office Edition Wizard.
- ✓ Moves, Adds and Changes Wizard.

Compact Business Center (CBC)

- ✓ Added new alarms: Lost Calls, Trunk Utilization, Calls Queued and Available Agents.
- ✓ New Key Performance Screen: Current Alarm, Last Alarm and Longest Call Waiting Alarm.
- ✓ Trunk Utilization Graphs.
- ✓ Email Notification.
- ✓ New language support - Italian & Russian.

Voicemail Pro:

- ✓ Email reading enabled via TTS.
- ✓ Call Data Tagging.
- ✓ VM Pro Fax Detection without call flows.
- ✓ VB Scripting "GetDTMF" & RecFile" function present a beep on calls to indicate start of recording of DTMF entries.
- ✓ Voicemail Pro Networked Messaging.

IP Office Conferencing Center:

- ✓ Web-based Conference booking and scheduling system (requires Windows
- ✓ 2000/2003 server running IIS).
- ✓ Web-based conference booking tool to reserve conference resources (immediate or future).
- ✓ Ability to select "Listen-only" or "Speak & Listen" mode for each participant.
- ✓ Email notification to all participants.
- ✓ Voice Conference Notification (VCN) to dial out participants.
- ✓ Participants name announcements as they enter/leave the conference bridge.
- ✓ Unique computer-generated Conference ID for security.
- ✓ Unique PIN code for each participant for security and authentication.
- ✓ Web-based reports on conference usage and voting results.
- ✓ Value Proposition Web client interface (requires Internet Explorer 6.0 or higher) enabling:
 - ✓ Real-time view of participant's status (Dialed in, Logged on to Web client, Speak & Listen, Listen Only).
 - ✓ Ability for the host to change participant status in real-time.
 - ✓ Ability for participants in listen-only mode to request the right to speak (raise hand function).
 - ✓ Mute All / Un-Mute All facility for the host.
 - ✓ Whisper facility for the host to have a private conversation with one of the participants.
 - ✓ Viewing area for reviewing PowerPoint™ presentations (or any other document saved in html format).