

IP office Release 2.0 (March 2002)

New hardware capabilities:

- ✓ VCM 30 module (IP412 Only).
- ✓ Avaya 4620 IP Telephone.
- ✓ Avaya 3616 Wireless Telephone.
- ✓ Avaya 3626 Wireless Telephone.
- ✓ Avaya IP Office - Small Office Edition Platform.
- ✓ Embedded Voicemail Card for Small Office Edition.
- ✓ WiFi (802.11b) card for Small Office Edition.
- ✓ Serial Dongle.
- ✓ Surge protection module (IROB) – Protects analog extension ports
- ✓ Surge protection module (IROB) rack mount kit.

System software enhancements:

Voice features:

- ✓ Increased extension support on the IP412 from 256 to 360.
- ✓ Call Priority for incoming callers.
- ✓ Transfer Recall/Return.
- ✓ Auto Attendant Fall Back Extension.
- ✓ Enhanced Call Recording and Intrusion configuration options.

Data features:

- ✓ RIP support.
- ✓ V.32 modem with V.42 error detection and correction on first Analog port of
- ✓ ATM4 trunk card and Small Office Edition integral analog trunks.

Management:

- ✓ New installation and administration wizard.
- ✓ SNMP Notifications for centralized monitoring.

Phone Manager:

- ✓ New look and feel.
- ✓ Support for Voicemail Pro Intuity TUI mode.
- ✓ Screen-pop support for Symantec ACT! Goldmine, Maximizer as well as MS Outlook.
- ✓ DiffServ QoS support.
- ✓ Call record start and stop in conjunction with VM Pro.
- ✓ Post connect dial and DTMF.

Soft Console:

- ✓ New Soft Console replaces eConsole and eBLF applications.
- ✓ BLF integrated into Console screen.
- ✓ Simplified and efficient new user interface.
- ✓ Enhanced directory access.
- ✓ Record start and stop in conjunction with VM Pro.
- ✓ Multi-profile support.

Voicemail Pro:

- ✓ 3rd party IVR database support.
- ✓ Text to Speech within call flows.
- ✓ Text to Speech for listening to emails.
- ✓ Fax detection within auto attendant call flows.
- ✓ Enhanced Audio compression for Integrated Messaging Pro users.
- ✓ Forwarding voicemail as email to non MS Exchange email servers via SMTP.
- ✓ Improved housekeeping for message storage.
- ✓ WAV editor with the capability to utilize a telephone.
- ✓ Additional Personal Greetings (Internal, External, Busy, Out of Hours, No Reply).
- ✓ Additional Message Capture options (Private and Priority).