

IP office Release 1.4 (June 2003)

New hardware capabilities:

- ✓ New Digital Phone 2420
- ✓ Enhanced WAN 3 Module

System software enhancements:

- ✓ Increased networking capabilities through support of quality of service over Frame Relay networks
- ✓ Additional phone devices supported on the core platform.
- ✓ Increased system performance and reliability through improvements to the core system software.
- ✓ The use of remote access software for system support via Dame Ware.
- ✓ Localization for China and Russia country connection.

Applications enhancements:

- ✓ IP Office Compact Contact Center Version 4.