

Avaya 5420 Digital Telephone

The 5420 provides a large-scale display for easy viewing and call control with 24 call appearance/feature buttons. Administration and ongoing maintenance is simplified as the switch automatically performs key/button labeling. This eliminates the time-consuming and laborious task of using paper labels to denote phone features, and reduces costs when moving phones among users or offices. Online access to electronic downloads gives near-instant access for key product upgrades and feature enhancements as they occur.

Additional features such as call logging and a speed-dial directory help enhance overall productivity by giving providing users with the tools needed for more effective call tracking and faster outbound calling capabilities.



Features:

- ✓ Call Center Mode - The standard display settings can be changed from eight to 12 call appearance/feature button labels. In this mode, the bottom line of the screen display, which is used for softkey labels in standard mode, can contain four more call appearance/feature buttons with shortened labels.
- ✓ Provides automated call tracking with a 100-entry call log that records incoming answered, incoming unanswered, and outgoing calls.
- ✓ Access to a speed-dial directory with the capacity to store up to 104 speed-dial numbers for quick access to the numbers most used.