

AT&T LEGEND INTEGRATED SOLUTIONS II VOICEMAIL SYSTEM

(Not recommended for sale)

Integrated solutions II (is II) is a UNIX based voice processing & call analysis software application

- ✓ **Integrated voice power auto attendant (IVPAA)**
- ✓ Automatic call routing to extensions
- ✓ Optional call redirect on busy
- ✓ Night/day operations with separate greetings
- ✓ Multilevel menu of announcements
- ✓ No voicemail operations
- ✓ Audix voice power (AVP)
- ✓ All features of IVPPA plus
- ✓ Call answer service
- ✓ Personal message on busy or no answer transfers
- ✓ Personal Greetings on user mailboxes
- ✓ User settable mailbox passwords
- ✓ Send messages from on extension to another
- ✓ Forward received messages with attached comments
- ✓ Broadcast messages to all voicemail users
- ✓ Broadcast message to user definable groups
- ✓ Provides outgoing information only mailbox
- ✓ Allows setup of a "drop off" mailbox where users can not redirect their call
- ✓ Dial by name – users can dial extensions by last name
- ✓ Alternate personal greeting provides an additional outgoing greeting
- ✓ Direct incoming fax calls to fax extensions
- ✓ 16 classes of service for different user specifications
- ✓ Two "general" mailbox options allows users needing assistance to go directly to that extension
- ✓ System can handle up to 12 hours of voice mail storage & up to 200,000 call accounting records with optional call accounting system
- ✓ Integrated solutions II can use either integrated voice power auto attendant (IVPAA) or audix voice power (AVP) but not both
- ✓ Integrated solutions II optional equipment:
- ✓ Call accounting system – tracks, sorts & controls telephone system usage
- ✓ CAS plus – general business applications
- ✓ CAS hospitality – hotel & health care applications