

► Frequently Asked Questions

Polycom[®] Solution for Microsoft[®] Office Communications Server 2007R2

Q: How does Polycom integrate with Microsoft Office Communications Server environment?

A: Polycom has a wide range of products that integrate with Microsoft Office Communications Server environment natively to help deliver seamless communications across media, with its end-to-end voice and visual communications solutions and also products that provide key functionalities such as management and scalability.



- Polycom CX phones: optimized for Office Communications Server 2007
- Polycom CX5000: Optimized for Microsoft Office Live Meeting and Office Communications Server 2007
- Polycom HDX[®] personal and room telepresence systems: Natively integrate with Office Communications Server 2007R2
- Polycom RPX[™]/TPX[™]: Immersive telepresence that can be connected to Microsoft environment via Polycom RMX.
- Polycom DMA[™] 7000: Provides scale and high availability as well as simple management of MCU resources
- Polycom RMX[®] 2000 and RMX[®] 4000: Provides High Definition UC multipoint experience
- Polycom CMA[™] 4000 and CMA 5000: Provides dynamic management of HDX endpoints in Microsoft environment

Benefits of Polycom and Microsoft solution include:

- Unique collaboration – Polycom offers the only complete line of integrated voice and visual communications solutions for Microsoft Office Communications Server
- Simple – Natural interfaces accelerate user adoption and increase visual communication
- Secure – Advanced Transport Layer Security (TLS) to provide integrated, system-wide authentication of users and accounts
- Extends High Definition
- Fast ROI—Immediately enhance team collaboration and effectiveness
- Leverages investment—Add Polycom voice and video to existing Microsoft environments

Polycom solution integrates with Microsoft Office Communications Server 2007R2 natively, as opposed to via gateway. This approach can contribute to the following:

- Lower total cost of ownership (TCO)
- Reduces complexity
- Increases scalability
- Simple user experience

Q: What Polycom components are added to the integration with Microsoft Office Communications Server 2007R2?

A: Two products are added:

- Polycom CMA 4000 and CMA 5000 for management and provisioning
- Polycom DMA 7000 for scalability and high availability, as well as management of MCU resources

Q: What are new functionalities added in this Q2 solution enhancement?

A: The new functionalities introduced in this timeframe are as follows:
(For complete list of supported functionalities, please refer to the Deployment Guide that can be downloaded from [here](#))

HDX Release 2.6

- Secure calls including media encryption between HDX and Office Communicator
- Enhanced Presence Support
- Shared Contact Group between Office Communicator and HDX
- Search Active Directory contacts when Office Communications Server is selected as directory server

DMA 7000 Release 2.0

- More scalability for multiparty calls in Microsoft environment
- High availability and easy management of RMX resources in Microsoft environment

CMA Release 5.0

- Centralized management and monitoring of HDX endpoints in Office Communications Server environment

Q: Is there any activation key to enable Microsoft Office Communications Server integration?

A: No. There is no license or activation key required to configure endpoints and conference platform for Office Communications Server.

Additional services for Microsoft UC environments integrated with Polycom solutions are available from Polycom Global Services and its certified Partners. These additional services will help customers successfully design, deploy, optimize, and manage Polycom visual communications within their UC environments. Professional Services for Microsoft Integration is required for Polycom Conferencing for Microsoft Outlook® and Microsoft Office Communications Server integrations.

For additional information and details please visit [Polycom Professional Services](#) or contact your Polycom representative.